absoluteCARE

System Concepts

At System Concepts we have been working hard to enhance your IT experience by introducing proactive services to our support offering.
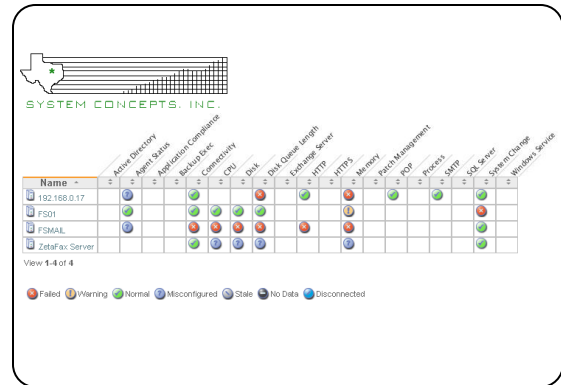
Technology is the #1 budget item after HR, yet it is the least understood. Allow us to use our expertise to help you reduce your maintenance costs and increase the quality and reliability of your IT infrastructure.

Our state-of-the-art, remote monitoring system lets us know about problems with your network environment before they affect you.

Our absoluteCare Program addresses your critical business needs by:

- **Ensuring sustained and continuous access to your discrete business service applications** such as accounting, scheduling, communication, email, web applications and others
- **Guaranteed predictability of your IT spending**—No more emergency fees! No maintenance overage, or fees for software updates. One monthly fee is all you pay!
- **Providing the highest priority response for network issues**—if something unpreventable does occur on your network, you will move to the top of the service queue, where we will immediately begin work on resolving the issue and getting you back to business fast.
- **Optimizing network performance**—we provide unlimited preventative maintenance activities on those devices that support your critical business applications
- **Total support for your employees with unlimited Helpdesk access**
- **We are your outsourced IT department** We will be your single point of contact for all of your IT services and support needs. We work with your hardware and software vendors on your behalf to remediate any of your support issues.

*"More than once, **System Concepts** has worked with us to resolve imminent network issues much more effectively than we could have by ourselves. Having System Concepts on our team helps us deliver amazing IT services to our employees and keep them highly productive."*

IT Manage, Dallas, Texas

CPU Utilization

Our automated systems will generate reports on items that threaten the performance, security, or integrity of your network environment.

Why Choose System Concepts as your Technology Support Partner?

We can help keep your key business tools like email and internet up and running by working to reduce the amount of issues that you experience. With our absoluteCare Program we'll have technicians looking after your n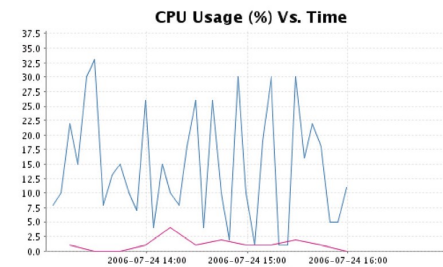etwork with issues BEFORE they affect your productivity.