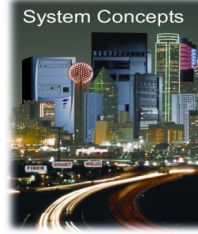


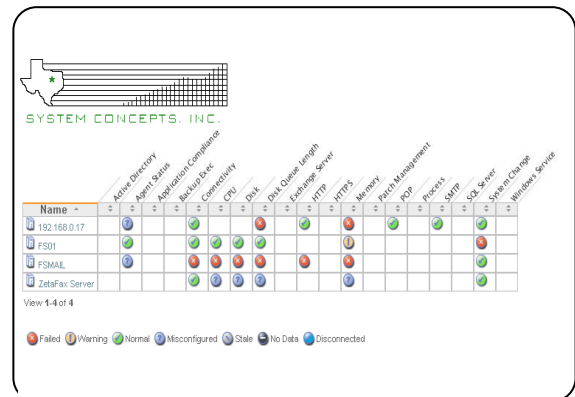
absoluteASSIST



A Helping Hand

As an IT Professional, you know your network better than anybody else. Your job is stressful, hectic and challenging. Although you are doing a great job managing your organization's day-to-day IT operations, you seem to be spending more and more of your time fighting fires rather than working on more important, higher-valued projects. At the end of the day, are you thinking: "There must be a better way to manage all this"?

Of course there is! With System Concepts' absoluteAssist Program, we can bring structure to your day and instill a sense of calm within your IT Department. Through access to our award-winning availability and performance monitoring solution, you will continually have an 'eye' into the health and inner-workings of your own network. Instead of fighting fires, you will be able to predict and prevent most of your network issues. And when network problems do arise, you will be able to pinpoint the root cause of the problem and being remediation almost immediately. If required, you will also have priority access to supplement service support from our team of experienced, highly specialized engineers and technologists. All of this for a fraction of the cost of hiring and additional resource!



Our state-of-the-art, remote monitoring system lets us know about problems with your network environment before they affect you.

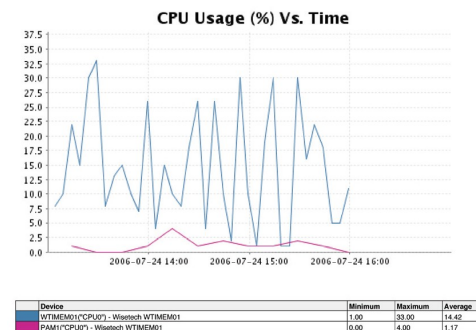
Benefits of System Concepts' absoluteAssist Program:

- Dramatically improved efficiency of your MIS group without additional headcount
- A window into your network that provides immediate incident detection through automatically-generated notifications & alerts
- Increased incident avoidance
- Comprehensive trending reports and analysis: to help rationalize current and future IT expenditures.
- Cost effective access to specialized skills, should you require them.

Why Choose System Concepts as your Technology Support Partner?

We can help keep your key business tools like email and internet up and running by working to reduce the amount of issues that you experience. With our absoluteSERVE Program we'll have technicians looking after your network with issues BEFORE they affect your productivity.

CPU Utilization



Our automated systems will generate reports on items that threaten the performance, security, or integrity of your network environment.